



GROUPWORX

... enhancing performance through knowledge and learning

GroupWorX consists of a collaborative group of senior level practitioners who provide hands-on expertise and experience in the field of Knowledge Management and Learning. GroupWorX provides consulting services, contract personnel and KM workshops and tools.

At GroupWorX we know that the value of a knowledge management solution is its ability to improve performance - quickly and thoroughly. GroupWorX brings innovative products and services to the Knowledge Management marketplace. We work with leading companies and government agencies to embed knowledge management into their core work. This leads to sustainable change that transforms organizational culture and delivers meaningful, competitive and operational advantages. Our methodologies and experience result in proven practical business benefits for an increasing number of clients.

Our clients are major global corporations and government agencies for whom the ability to create and leverage knowledge into their products and processes at a rapid pace is a critical success factor.

Products and Services

KM Strategy and Implementation Consulting

GroupWorX has developed a powerful methodology for working collaboratively with client teams to . . .

- Analyze the strategic goals to determine knowledge management requirements
- Map the knowledge landscape
- Shape the organization structure
- Integrate knowledge creation and sharing into the value delivery process
- Revise the ways people get recognized and rewarded
- Design knowledge management to support the underlying value promised to the customer
- Define the supporting technology
- Develop the implementation training and supporting materials



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KM Contractor Resource and Project Support

When skilled resources are needed to supplement KM project teams, GroupWorX can provide expert KM personnel. Project support can include:

- Facilitation of Communities of Practice, After Action Learning and KM Education programs
- Implementation support for KM pilots or full scale implementation. Example roles include:
 - Knowledge Librarian
 - Organization Architect
 - Project Manager
 - KM Training and Rollout support

We work in a variety of roles with our clients, from a "day at a time" basis, to participating as team members or being accountable as team leaders in major knowledge management implementation programs. The nature of our role is determined jointly with our clients.

Project Management and Implementation Contract Support

GroupWorX project managers assist companies with the planning, estimating, scheduling, budgeting, tracking and reporting needed to complete their knowledge management and learning projects on time and within budget. Our experienced professionals can translate your strategies into detailed action plans and manage these plans to produce the defined outcomes and deliverables.

Clarity™ Knowledge Mapping

Clarity is an innovative knowledge mapping methodology developed by GroupWorX to help people understand the knowledge they need to know to do their jobs well and where to find that knowledge. In companies worldwide, *Clarity* has helped to establish global consistency, build consensus, and improve critical decision-making.



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Learning Environment Design

GroupWorX creates learning strategies that complement KM solutions, focused on improving performance and collaboration.

GroupWorX integrates learning into KM solutions by:

- Analyzing business goals to design robust learning strategies
- Identifying performance and skill gaps
- Defining learning environments:
 - E-learning
 - Embedded (cue cards, EPSS, wizards)
 - Instructor led
- Creating measurement design and ROI models
- Developing organizational change and effectiveness elements
- Providing training management services

Knowledge Management Workshops

GroupWorX provides a series of interactive workshops on the practical aspects of implementing Knowledge Management strategies. The workshops may be delivered over a period of 1 or 2 days, a week-long course and/or a series of workshops. Nine workshops are available and can be delivered individually or in combination. All workshops can be customized to suit the needs and aspirations of our clients.

The workshops include:

- Knowledge Management Fundamentals
- Building and Leading Communities of Practice
- Conducting After Action Reviews (Reflection Sessions)
- Building Leadership Commitment
- Building Meaningful Metrics for Knowledge Management
- Implementing Knowledge Roles
- Designing Recognition and Reward Programs for your KM Initiative
- Building and Managing Virtual Teams
- Success in GroupWare Implementation



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How to contact us

With *GroupWorX*, you can develop the custom Knowledge Management solution to suit your needs. We will work with you to determine the right consulting or contracting process and relationship to meet your specific needs. To find out how *GroupWorX* can bring enhanced performance to your organization, **contact us at 775-831-5298 or email us at info@groupworx.com.**